



## CERTIFICATION OF COMPLIANCE

### ARTA Compliance

This is to certify that the UNIVERSITY OF RIZAL SYSTEM has complied with Section 6 of the Anti-Red Tape Act of 2007 and Rule IV of its Implementing Rules and Regulations, and the person whose signature appears below hereby declares and certifies the following truths:

1. That the University of Rizal System has established its service standards known as the Citizen's Charter that enumerates the following:
  - a. Vision, mission and core values of the agency
  - b. Frontline services offered
  - c. Step-by-step procedure in availing of frontline services
  - d. Employee responsible for each step
  - e. Time needed to complete the procedure
  - f. Amount of fees
  - g. Required documents
  - h. Procedure for filing complaints
2. That the Citizen's Charter is posted as information billboards in all the service offices of the University of Rizal System that deliver frontline service.
3. That the Citizen's Charter is positioned at the main entrance of the office or at the most conspicuous place of all the said service offices.
4. The Citizen's Charter is published, written in English.

This Certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS WHEREOF, I have hereunto affixed our signatures this 29<sup>th</sup> day of November 2012 at the University of Rizal System, Tanay, Rizal, Philippines.

  
MARITA R. CANAPI Ed.D.  
President